

Persuasive Presenting Masterclass

Terms & Conditions: PUBLIC COURSES

Please read this very carefully because no one wants a nasty surprise.

THERE IS NO PROGRAM REFUND

Once you select 'CONFIRM YOUR BOOKING' to reserve your place on a Michelle Bowden **Persuasive Presentation Skills Masterclass** your booking is confirmed and you acknowledge your understanding and acceptance of our terms & conditions. Your fee is non-refundable, because booking with Michelle is just like buying tickets to your favourite show through Ticketek. Once you book the tickets there's no refund. That's why we ask you to be very careful when selecting your dates. And it's also why we ask you to check the box to confirm you accept our terms.

SUBSTITUTIONS

If you had tickets to a show and something else came up or you were unwell, you'd either forfeit the money, sell your tickets, or give them to someone else. That's how it works with us too. If something comes up, you are very welcome to replace yourself with another worthy recipient, otherwise unfortunately you will forfeit your registration fee.

TRANSFER TO A DIFFERENT DATE

Because we do understand that things come up, and we would like to make this whole process easy for you, should you be unable to attend the Masterclass on the nominated date you are welcome to transfer to a later workshop on one occasion **as long as you give us 30 days notice**. Should you then be unable to attend the new nominated date you may provide a substitute from your organisation or forfeit your registration fee.

All substitutions must be confirmed with Michelle Bowden Enterprises (Email: support@michellebowden.com.au) at least 10 working days prior to the workshop date.

CANCELLATIONS

Once you have confirmed your booking and accepted our terms your full Masterclass fee is payable.

Let us remind you one more time, on the occasion you are unable to make the program date, cancellation fees can be avoided by nominating a substitute from your organisation within 10 working days of the first program date.

We just know you will love Michelle's training.